



Exchange 2016 Mailbox Setup on Smartphones

Smartphone e-mail access should generally be seamless following migration to Exchange 2016. In certain cases, however, migration to the new version will result in an error message being displayed on access to e-mail, requiring you to reenter your password.

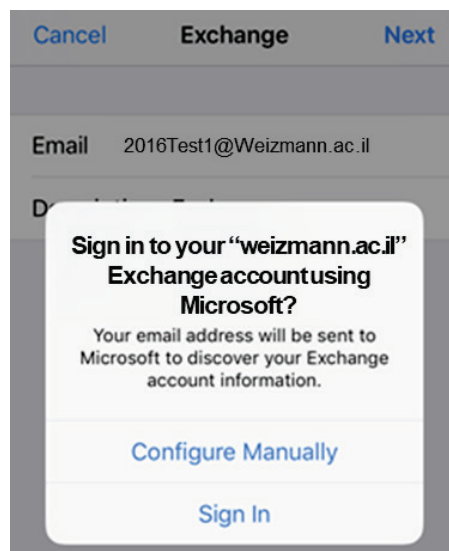
Should you encounter such an error message, delete the letter **x** from the beginning of the server address in your Exchange account settings, so as to change it from **xmail.weizmann.ac.il** to **mail.weizmann.ac.il**, and confirm the edit.

You will now be able to access your mailbox again.

Exchange 2016 Setup on iOS

To set up an Exchange 2016 mailbox on iOS, perform the following:

1. Enter **Settings** and select **Passwords & Accounts**.
2. Tap **Add Account** and select **Exchange** on the page that opens.
3. On the dialog that pops up, enter your full e-mail address in the **Email** field, add a description for it in the **Description** field, and tap **Next**.
4. When presented with a choice between manual configuration and sign in, tap **Configure Manually**.





5. Enter your password in the **Password** field added in between the **Email** and **Description** fields, and tap **Next** to proceed to the page shown below.

Orange F 4G 16:18 67%

Cancel Next

Email email@example.com

Server Optional

Domain Optional

Username Required

Password Required

Description My Exchange Account

6. The previously entered information will automatically show up in the **Email** and **Description** fields on this page. Fill out the additional following details:
 - Enter the address **mail.weizmann.ac.il** in the **Server** field.
 - Enter **wismain** in the **Domain** field (this is optional).
 - Type your Institute user ID in the **Username** field.
 - Enter your password in the **Password** field.
7. Tap **Next**, and approve synchronization of your e-mail, contacts and calendar records when requested to do so.



Exchange 2016 Setup on Android

To set up an Exchange 2016 mailbox on Android, perform the following:

1. Enter your device **Settings** and tap **Accounts & sync**.
2. Tap **Add account** and select **Exchange** on the list of account types that shows up (this option may appear as **Active Sync/Corporate** on certain Android devices).
3. Enter your e-mail address and password in the appropriate fields (tap **Next** in between these fields).
4. When asked for further details, fill them out as follows:
 - Type **wismain** in the **Domain** field. Should this field not be available on your device, add the domain name as a prefix to your user name (see next step for details).
 - Enter your Institute user ID in the **User name** field (as stated, should the **Domain** field not be available on your device, add the **wismain** domain name as a prefix to your user ID in the user name field, as in **wismain\user ID**).
 - Type your password in the **Password** field.
 - Enter the address **mail.weizmann.ac.il** in the **Server** field.
5. Enable **SSL connection (Use secure connection)** with the **Accept all SSL certificates** option.
6. Should you be presented with **Remote Security Administration** and/or **Device Administrator** messages, tap **OK** or **Activate**.
7. Select the **(Automatic) Push** option under **Inbox check frequency** to define the way and frequency in which arrival of new e-mail items is checked for (manually, or once every predefined number of minutes).
8. Choose the **Three days** option under **Amount to synchronize**, to limit the number of e-mail items synchronized to your device to those having arrived over the past three days.
9. At this point, you'll be able to choose to synchronize contacts and calendar records, in addition to your e-mail.
10. To complete setup, enter **Exchange** as the name for the new account and tap **Next**.